

# Freeway Tolls E-bill Service Instructions

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Content : User can apply for the toll bill e-mail notification service, respond to the paperless bill, and contribute to energy saving and carbon reduction.

If the road users did not pay the toll within the time limit, must sends out notification of payment by ordinary mail, which was not only costly in administration but also environmentally un friendly, after revising the “Regulations Governing Collection of Highway Tolls” and adding the requirement that written notices can be replaced by e-mail, since July 2018 the service of “sending ordinary mail bills by e-mail”, users can apply to change to e-mail notification of payment through FETC retail store 、 FETC customer service center 、 FETC official website and FETC ETC Application, etc. In addition to instantly grasping the bills and receiving them on a monthly basis, also can check the payment at any time for privacy and security, and at the same time contribute to the earth by going paperless.

Advantages of e-bill:

- You shall top up your account and pay tolls on time. Apply for e-bill and go green and save green!
- Learn your outstanding tolls by receiving monthly e-bills. (E-bill delivery date: when you apply for bill in first half of month, you will receive bill on 10<sup>th</sup> of the next month; if you apply for bill in second half of month, you will receive bill on 25<sup>th</sup> of the next month.)
- Access to passage details anytime and anywhere without disclosing your personal information.

The Freeway Bureau’s appeal, freeway tolls should be paid at the time of passage, and it is recommended that users apply for automatic bank transfer to enjoy 10% discount on the full amount of the toll. Which is the most convenient, burden-free and environmentally friendly way to pay the toll, and there will be not missed payments. After passing the freeway, you should take the initiative to check through various channels to see if you have any overdue tolls, and pay the tolls within the due date to avoid registered operating processed fee 、 overdue fine and compulsory enforcement.

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